

# Vienna Insurance Group 3M 2015 Results Presentation

Vienna, 20 May 2015

## 3M 2015 Results conference call overview



## Presenting team and topics



### Presenting team:

- Martin Simhandl, CFO
- Peter Höfinger, Member of the Managing Board
- Roland Gröll, Head of Group Finance and Accounting
- Nina Higatzberger, Head of Investor Relations



#### Topics:

- Financial highlights
- p. 3
- Investments and equity
- p. 14

Main regions

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Please note: The figures for 2014 have been restated due to changes in the scope of consolidation.





All business segments and countries with positive profit contribution

€2.8bn

## Premiums up 0.9%

- Sound development despite substantial decreases in life single premium business
- Remaining markets continued to grow strongly by 15.9%

## €131mn

#### Profit before taxes of €131mn down 15.2%

- Negative effects due to low interest rate environment
- Net impact of weather related claims up by €13mn in 3M 2015
- Czech Republic again contributing more than Austria

96.3%

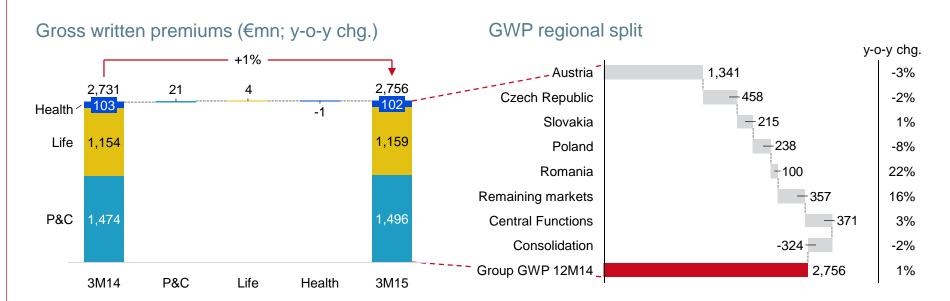
## Net combined ratio further improved

Combined ratio development benefits from better claims ratio



## Sound premium development

## Remaining markets premiums up by 15.9%



#### Remarks

- Premiums up in P&C (+1.4%) and life (+0.4%); health premium down 0.8% driven by Georgia
- Overall gross written premiums up by 0.9% y-o-y despite substantial decreases in single premium business in Austria, Czech Republic and Poland; current premium business in life up 7.5%
- In Romania strong premium growth as a result of increased sales activities in P&C possible due to the overall improved environment and increased life business driven by the successful cooperation with BCR
- Solid development in CEE Remaining markets; double-digit growth rates e.g. in Serbia, Turkey and Albania

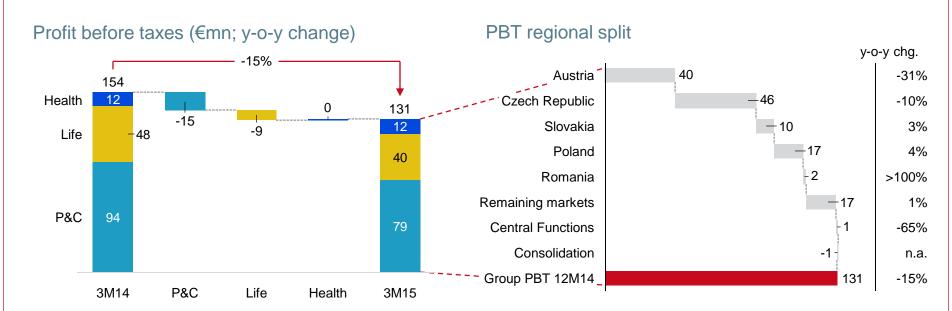
Financials

Main regions

Investments

## Profit before taxes of €130.9mn down 15.2%

## All business segments and countries with positive profit contribution



#### Remarks

- PBT decrease in P&C of 16.4% mainly driven by financial result (extraordinary effect in 3M14); PBT in life down 17.6% due to low interest rate impact; PBT in health up 3.9% to €12.5mn after €12.0mn in 3M14
- Overall profit before taxes decreased to €130.9mn affected by
  - low interest rate environment leading to decreased current income and a precaution for personnel provisions in Austria
  - first time consideration of interest expenses of subordinated bond issued in February 2015
- Positive development in Romania of last year continued in 3M 2015
- Czech Republic again being the biggest contributor to PBT



Main regions

Investments

## Group combined ratio further decreased to 96.3%

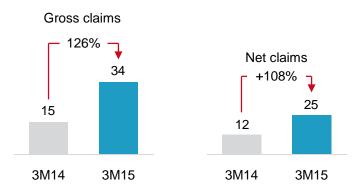


#### P&C Combined ratio development

## P&C CoR 3M y-o-y regional development (net, %)



#### Weather related claims (€mn)



#### Remarks

- Cost ratio increased out of changed business mix and impact from the precaution for personnel provisions in AT
- Increased weather related claims compared to 3M 2014 especially in AT and CZ
- Ongoing efforts in Romania to further improve CoR to below 100%

Rounding differences may occur when rounded amounts or percentages are added up.

Financials

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Investments



Financial highlights

Main regions

Investments and equity

# Austria – effects out of low interest rate environment and increased weather related claims



## CoR improved but still burdened by Italian business of Donau

3M 15

#### P&C GWP direct business split<sup>1</sup> GWP development (€mn) -2.5% **MTPL** 1,375 15% 1,341 (17%)P&C 12% Casco 722 723 (12%)Health 94 97 73% Life 559 521 (70%)Non-motor

### P&L: P&C business (€mn)

3M 14

	3M15	Y-o-Y
Underwriting and financial result	22.7	-32.4%
Other non-technical result	-1.8	-36.0%
Result (pre tax)	20.9	-32.1%
Claims ratio	67.2%	-3.6%p
Cost ratio	30.9%	1.9%p
Combined ratio	98.1%	-1.8%p

### P&L: Life business (€mn)

	3M15	Y-o-Y
Underwriting and financial result	6.7	-60.3%
Other non-technical result	-0.2	37.4%
Result (pre tax)	6.4	-61.4%

Financials Main regions Investments

<sup>1:</sup> Figures in brackets referring to previous year; rounding differences may occur

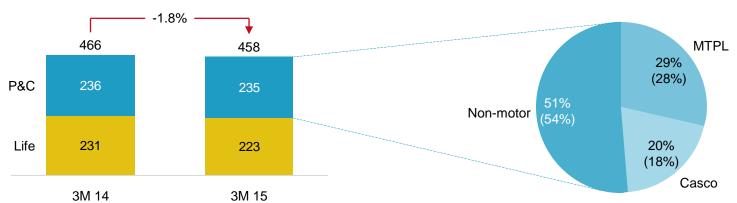


## Czech Republic – contributing most to Group profits

Higher weather related claims; CoR maintained at excellent 89.7%

### GWP development (€mn)

## P&C GWP direct business split<sup>1</sup>



### P&L: P&C business (€mn)

	3M15	Y-o-Y
Underwriting and financial result	27.4	-23.7%
Other non-technical result	-0.9	-60.5%
Result (pre tax)	26.6	-21.3%
Claims ratio	58.6%	0.3%p
Cost ratio	31.2%	4.0%p
Combined ratio	89.7%	4.3%p

#### P&L: Life business (€mn)

	3M15	Y-o-Y
Underwriting and financial result	18.9	12.8%
Other non-technical result	0.3	-39.8%
Result (pre tax)	19.2	11.5%

Financials Main regions

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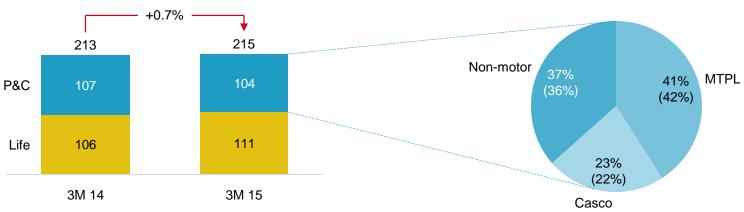
<sup>1:</sup> Figures in brackets referring to previous year; rounding differences may occur

## Slovakia – solid performance in the first quarter

## CoR further improved y-o-y

## GWP development (€mn)

## P&C GWP direct business split<sup>1</sup>



#### P&L: P&C business (€mn)

	3M15	Y-o-Y
Underwriting and financial result	5.2	15.5%
Other non-technical result	-0.5	>100%
Result (pre tax)	4.7	9.4%
Claims ratio	48.8%	-0.7%p
Cost ratio	45.7%	0.1%p
Combined ratio	94.5%	-0.6%p

P&L: Life business (€mn)

	3M15	Y-o-Y
Underwriting and financial result	4.7	-5.0%
Other non-technical result	0.3	42.3%
Result (pre tax)	5.0	-3.1%

Financials Main regions

Investments

<sup>1:</sup> Figures in brackets referring to previous year; rounding differences may occur

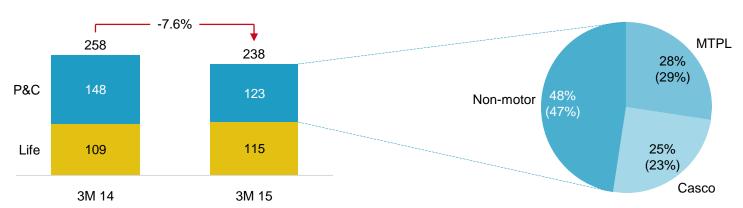
## Poland – challenging market environment



## Increased price competition in P&C reflected in decreased premium volume

### GWP development (€mn)

## P&C GWP direct business split<sup>1</sup>



### P&L: P&C business (€mn)

	3M15	Y-o-Y
Underwriting and financial result	12.2	14.5%
Other non-technical result	0.1	n.a.
Result (pre tax)	12.3	18.2%
Claims ratio	64.2%	5.5%p
Cost ratio	33.9%	-5.2%p
Combined ratio	98.1%	0.4%p

### P&L: Life business (€mn)

	3M15	Y-o-Y
Underwriting and financial result	2.0	-63.5%
Other non-technical result	2.3	>100%
Result (pre tax)	4.3	-21.6%

Financials Main regions

Investments

<sup>1:</sup> Figures in brackets referring to previous year; rounding differences may occur

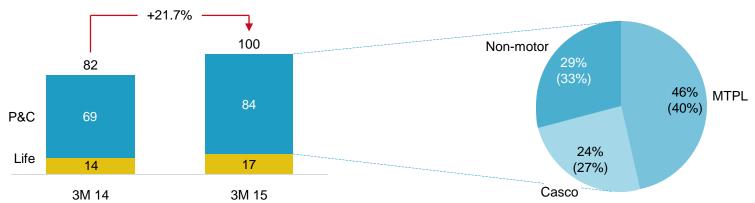


## Romania – substantial premium increase

## Positive profit contribution from P&C and life

## GWP development (€mn)

## P&C GWP direct business split<sup>1</sup>



#### P&L: P&C business (€mn)

	3M15	Y-o-Y
Underwriting and financial result	0.6	n.a.
Other non-technical result	-0.1	4.1%
Result (pre tax)	0.6	n.a.
Claims ratio	62.7%	6.0%p
Cost ratio	42.1%	-7.0%p
Combined ratio	104.8%	-1.0%p

#### P&L: Life business (€mn)

	3M15	Y-o-Y
Underwriting and financial result	1.2	74.9%
Other non-technical result	0.0	-77.5%
Result (pre tax)	1.3	48.7%

Financials Main regions

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<sup>1:</sup> Figures in brackets referring to previous year; rounding differences may occur

# Remaining markets – ongoing top and bottom line growth



## Remaining CEE markets increased overall PBT by 1.5%

#### P&C GWP direct business split<sup>1</sup> GWP development (€mn) +15.9% **MTPL** 357 20% 308 (19%)P&C 169 16% 4 63% (17%) Casco Health 170 Non-motor Life 131 3M 14 3M 15

### P&L: P&C business (€mn)

	3M15	Y-o-Y
Underwriting and financial result	12.0	-12.3%
Other non-technical result	1.1	n.a.
Result (pre tax)	13.1	-2.1%
Claims ratio	63.5%	6.5%p
Cost ratio	33.6%	-4.2%p
Combined ratio	97.1%	2.3%p

### P&L: Life business (€mn)

	3M15	Y-o-Y
Underwriting and financial result	4.2	-5.9%
Other non-technical result	0.3	n.a.
Result (pre tax)	4.4	22.7%

Financials Main regions

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<sup>1:</sup> Figures in brackets referring to previous year; rounding differences may occur



Financial highlights

Main regions

Investments and equity

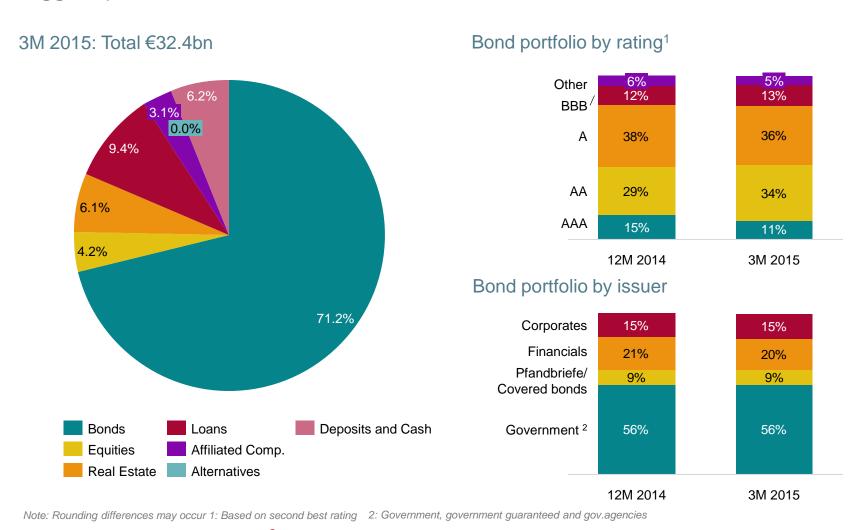
# Conservative investments with a well diversified bond portfolio



Biggest part invested in fixed income assets

Main regions

Financials



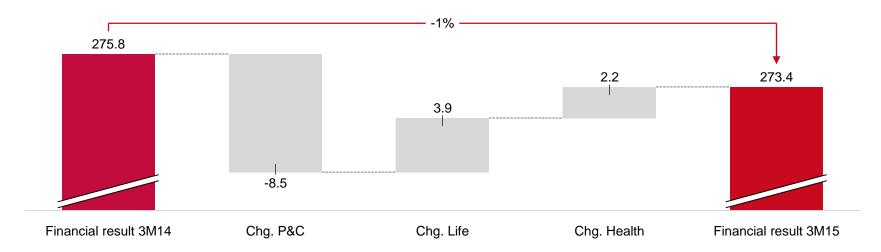
**Appendix** 

Investments

## Financial result development

## Slight decrease y-o-y

#### Financial result y-o-y changes (€mn)



#### Remarks

- Financial result of € 273.4mn includes P&L neutral positive FX effects from currency hedging of technical provisions
- Financial results decrease in P&C also influenced by last year's extraordinary income from appreciations
- An enduring low interest rate environment will impact the ordinary financial result further in 2015 which will highly likely not be fully compensated by improved underwriting results



## 3M 2015 - Financial result

## Net realised gains at level of last year

Income	P&C		Life		Health		Total	
in € '000	3M 2015	3M 2014						
Current income	66,410	70,784	194,076	202,822	11,169	10,423	271,655	284,029
Income from appreciations	3,755	17,891	4,641	4,771	95	263	8,491	22,925
Income from the disposal of investments	26,565	12,977	36,780	34,696	930	188	64,275	47,861
Other income	6,208	14,158	11,702	8,928	11	10	17,921	23,096
Total Income	102,938	115,810	247,199	251,217	12,205	10,884	362,342	377,911
Expenses	P	&C	Life		Health		Total	
in € '000	3M 2015	3M 2014						
Depreciation of investments	7,183	9,921	7,779	10,501	656	601	15,618	21,023
Impairment of investments	1,343	1,785	1,368	555	960	1,616	3,671	3,956
Exchange rate changes	-15,085	371	-8,130	-2,717	-994	-2	-24,209	-2,348
Losses from the disposal of investments	10,497	5,547	12,968	9,442	63	45	23,528	15,034
Interest expenses	14,134	14,235	3,631	4,699	92	219	17,857	19,153
Other expenses	29,784	20,353	20,635	23,696	2,096	1,275	52,515	45,324
Total Expenses	47,856	52,212	38,251	46,176	2,873	3,754	88,980	102,141
Total Financial Result	55,082	63,599	208,948	205,041	9,332	7,130	273,362	275,770

Note: Financial result incl. result from shares in at equity consolidated companies

Financials Main regions

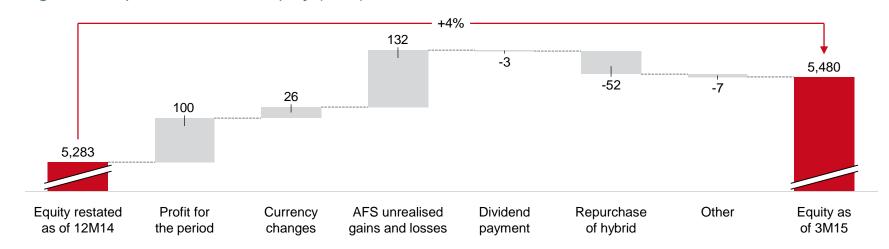
Investments

## 3M 2015 – Strong equity and solvency position

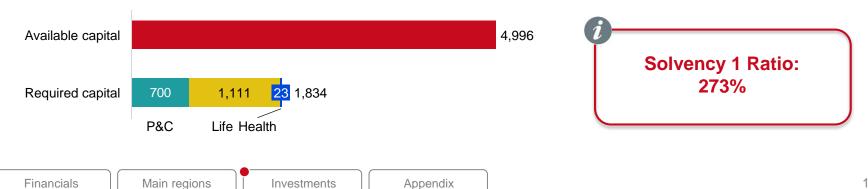
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## Shareholders' equity increased

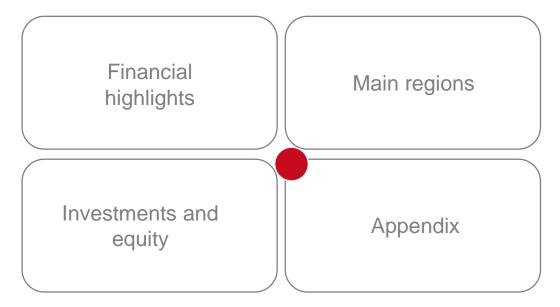
#### Change in Group Shareholders' Equity (€mn)



### Strong Solvency 1 ratio of 273%





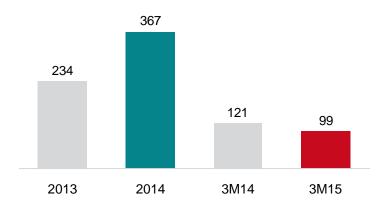


Please note: The figures for 2014 have been restated due to changes in the scope of consolidation.

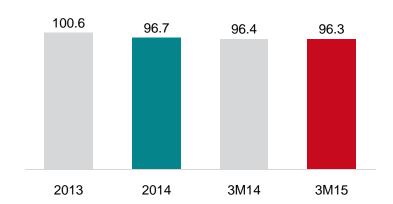
## 3M 2015 – Key financials

## Overview of KPIs

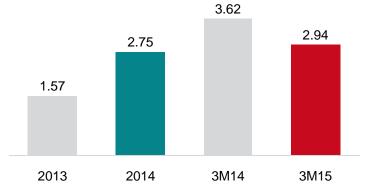




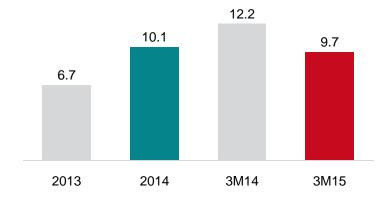
## Combined Ratio (net, %)



### EPS¹ (€)



### ROE before Taxes (%)



1: EPS net of hybrid interest, annualised figures

Financials Main regions

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## 3M 2015 – Income statement

## IFRS (€mn)

€mn	3M 2015	3M 2014	+/-%
Gross premiums written	2,755.9	2,731.1	0.9
Net earned premiums	2,210.6	2,212.6	-0.1
Financial result <sup>1</sup>	273.4	275.8	-0.9
Other income	28.3	27.6	2.6
Total income	2,512.3	2,515.9	-0.1
Expenses for claims and insurance benefits	-1,729.8	-1,833.8	-5.7
Acquisition and administrative expenses	-509.4	-469.7	8.4
Other expenses	-142.1	-58.0	>100
Total expenses	-2,381.3	-2,361.5	0.8
Profit before taxes	130.9	154.4	-15.2
Taxes	-30.5	-32.2	-5.4
Net profit (Profit for the period)	100.4	122.1	-17.8
Non-controlling interests	-1.6	-1.5	9.0
Net profit after non-controlling interests	98.8	120.6	-18.1

1: Incl. result from shares in at equity consolidated companies

Financials Main regions

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## 3M 2015 – Balance sheet

## IFRS (€mn)

€mn	31.03.2015	31.12.2014	+/-%
Intangible assets	2,364	2,370	-0.3
Investments	31,413	30,360	3.5
Unit- and index-linked investments	8,337	7,742	7.7
Reinsurers' share in underwriting provisions	1,237	1,106	11.9
Receivables	1,694	1,502	12.8
Tax receivables and advance payments out of income tax	128	119	7.0
Deferred tax assets	144	113	27.2
Other assets	342	331	3.3
Cash and cash equivalents	975	782	24.7
Total assets	46,633	44,425	5.0
Shareholders' equity	5,480	5,283	3.7
thereof minorities	176	173	1.8
Subordinated liabilities	1,284	920	39.6
Underwriting provisions	28,863	27,890	3.5
Unit- and index-linked technical provisions	8,000	7,392	8.2
Non-underwriting provisions	681	709	-3.9
Liabilities	1,699	1,679	1.1
Tax liabilites out of income tax	92	84	9.9
Deferred tax liabilities	362	287	26.1
Other liabilities	173	181	-4.3
Total liabilities and equity	46,633	44,425	5.0

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## 3M 2015 – P&L Property & Casualty

## IFRS (€mn)

€mn	3M 2015	3M 2014	+/-%
Gross premiums written	1,495.7	1,474.4	1.4
Net earned premiums	977.6	979.1	-0.2
Financial result	55.1	63.6	-13.4
Other income	14.9	17.1	-12.6
Total income	1,047.6	1,059.8	-1.2
Expenses for claims and insurance benefits	-621.0	-639.3	-2.9
Acquisition and administrative expenses	-307.8	-291.8	5.5
Other expenses	-40.2	-34.8	15.7
Total expenses	-969.0	-965.9	0.3
Profit before taxes	78.6	94.0	-16.4



## 3M 2015 – P&L Life

## IFRS (€mn)

€mn	3M 2015	3M 2014	+/-%
Gross premiums written	1,158.5	1,154.1	0.4
Net earned premiums	1,135.4	1,132.4	0.3
Financial result	208.9	205.0	1.9
Other income	13.0	10.5	24.2
Total income	1,357.3	1,347.9	0.7
Expenses for claims and insurance benefits	-1,026.9	-1,111.3	-7.6
Acquisition and administrative expenses	-188.9	-165.5	14.2
Other expenses	-101.7	-22.7	>100
Total expenses	-1,317.5	-1,299.5	1.4
Profit before taxes	39.9	48.4	-17.6



## 3M 2015 - P&L Health

## IFRS (€mn)

€mn	3M 2015	3M 2014	+/-%
Gross premiums written	101.7	102.6	-0.8
Net earned premiums	97.6	101.0	-3.3
Financial result	9.3	7.1	30.9
Other income	0.3	0.0	>100
Total income	107.3	108.1	-0.7
Expenses for claims and insurance benefits	-81.9	-83.1	-1.5
Acquisition and administrative expenses	-12.7	-12.5	1.5
Other expenses	-0.3	-0.5	-44.7
Total expenses	-94.8	-96.1	-1.3
Profit before taxes	12.5	12.0	3.9



## 3M 2015 – P&L regions (I)

IFRS (€mn)

	Austria			Czech Republic			Slovakia		
€mn	3M 2015	3M 2014	+/-%	3M 2015	3M 2014	+/-%	3M 2015	3M 2014	+/-%
Gross premiums written	1,341.0	1,375.4	-2.5	457.8	466.4	-1.8	214.7	213.2	0.7
Net earned premiums	902.1	938.1	-3.8	349.8	361.7	-3.3	166.6	162.7	2.4
Financial result	186.0	195.3	-4.7	31.1	32.4	-4.2	11.1	11.2	-0.4
Other income	4.1	4.2	-2.0	6.8	9.9	-30.7	3.3	1.2	>100
Total income	1,092.3	1,137.6	-4.0	387.7	404.0	-4.0	181.0	175.1	3.4
Expenses for claims/benefits	-875.0	-903.0	-3.1	-250.2	-266.2	-6.0	-133.7	-131.4	1.7
Acquisition and administrative expenses	-171.7	-168.7	1.8	-83.6	-76.0	10.1	-30.5	-28.0	9.0
Other expenses	-5.9	-8.2	-27.4	-8.2	-10.8	-24.2	-7.2	-6.3	14.0
Total expenses	-1,052.6	-1,079.8	-2.5	-342.0	-353.0	-3.1	-171.3	-165.6	3.4
Profit before taxes	39.6	57.7	-31.4	45.8	51.0	-10.2	9.7	9.4	2.6
Combined Ratio	98.1%	99.8%		89.7%	85.4%		94.5%	95.1%	



## 3M 2015 – P&L regions (II)

IFRS (€mn)

	Poland			Romania			Remaining		
€mn	3M 2015	3M 2014	+/-%	3M 2015	3M 2014	+/-%	3M 2015	3M 2014	+/-%
Gross premiums written	238.1	257.7	-7.6	100.3	82.4	21.7	357.2	308.2	15.9
Net earned premiums	205.6	203.7	0.9	61.7	46.4	32.8	254.7	219.4	16.1
Financial result	14.6	13.3	9.4	4.6	2.2	>100	23.0	24.6	-6.3
Other income	4.4	1.5	>100	2.3	4.6	-51.4	7.1	4.6	55.0
Total income	224.6	218.5	2.8	68.5	53.3	28.6	284.8	248.5	14.6
Expenses for claims/benefits	-140.6	-140.0	0.4	-38.7	-28.2	37.5	-120.4	-163.8	-26.5
Acquisition and administrative expenses	-64.6	-59.9	7.8	-22.5	-18.4	22.1	-48.3	-48.3	0.0
Other expenses	-2.8	-2.7	4.5	-5.4	-6.2	-12.3	-99.1	-19.6	>100
Total expenses	-207.9	-202.6	2.7	-66.7	-52.8	26.3	-267.8	-231.8	15.5
Profit before taxes	16.6	15.9	4.3	1.8	0.5	>100	17.0	16.8	1.4
Combined Ratio	98.1%	97.8%		104.8%	105.8%		97.1%	94.7%	



## 3M 2015 – P&L regions (III)

IFRS (€mn)

	<b>Central Functions</b>			Co	nsolidation		TOTAL		
€mn	3M 2015	3M 2014	+/-%	3M 2015	3M 2014	+/-%	3M 2015	3M 2014	+/-%
Gross premiums written	371.0	359.2	3.3	-324.3	-331.4	n.a.	2,755.9	2,731.1	0.9
Net earned premiums	269.6	282.2	-4.5	0.5	-1.7	n.a.	2,210.6	2,212.6	-0.1
Financial result	2.7	-3.2	n.a.	0.3	0.0	n.a.	273.4	275.8	-0.9
Other income	0.3	2.0	-84.7	0.0	-0.4	n.a.	28.3	27.6	2.6
Total income	272.6	281.1	-3.0	0.8	-2.2	n.a.	2,512.3	2,515.9	-0.1
Expenses for claims/benefits	-172.9	-201.0	-14.0	1.6	-0.2	n.a.	-1,729.8	-1,833.8	-5.7
Acquisition and administrative expenses	-87.0	-72.4	20.1	-1.1	2.0	n.a.	-509.4	-469.7	8.4
Other expenses	-11.7	-5.0	>100	-1.9	0.7	n.a.	-142.1	-58.0	>100
Total expenses	-271.7	-278.4	-2.4	-1.3	2.5	n.a.	-2,381.3	-2,361.5	0.8
Profit before taxes	0.9	2.7	-65.2	-0.5	0.3	n.a.	130.9	154.4	-15.2
Combined Ratio							96.3%	96.4%	



## 3M 2015 – Results by country (I)

IFRS (€mn)

	GWP P&C		(	GWP Life		GV	VP Heal	th	GWP Total			
	3M 2015	3M 2014	+/-%	3M 2015	3M 2014	+/-%	3M 2015	3M 2014	+/-%	3M 2015	3M 2014	+/-%
Austria	722.9	721.6	0.2%	520.7	559.4	-6.9%	97.4	94.3	3.2%	1,341.0	1,375.4	-2.5%
Czech Rep.	234.5	235.8	-0.5%	223.2	230.6	-3.2%	-	-	-	457.8	466.4	-1.8%
Slovakia	103.5	106.9	-3.2%	111.2	106.3	4.7%	-	-	-	214.7	213.2	0.7%
Poland	123.4	148.4	-16.8%	114.7	109.3	4.9%	-	-	-	238.1	257.7	-7.6%
Romania	83.7	68.7	21.8%	16.6	13.7	21.1%	-	-	-	100.3	82.4	21.7%
Remaining	183.2	168.8	8.5%	169.6	131.1	29.4%	4.4	8.2	-47.1%	357.2	308.2	15.9%
Hungary	33.4	29.6	12.9%	27.2	23.1	17.8%	-	-	-	60.6	52.7	15.0%
Croatia	8.2	9.6	-14.9%	12.9	12.5	3.1%	-	_	-	21.1	22.1	-4.7%
Serbia	9.7	7.4	32.1%	6.4	5.7	12.7%	-	-	-	16.1	13.0	23.7%
Bulgaria	30.4	27.8	9.1%	12.1	9.6	26.3%	-	-	-	42.5	37.4	13.5%
Bosnia&Herz.	3.3	2.7	24.4%	0.2	0.2	61.8%	-	-	-	3.6	2.8	26.3%
Ukraine	10.9	15.4	-29.2%	0.5	0.8	-33.6%	-	-	-	11.4	16.2	-29.4%
Turkey	37.6	30.4	23.6%	-	-	-	-	-	-	37.6	30.4	23.6%
Georgia	4.4	5.0	-13.0%	-	-	-	4.4	8.2	-47.1%	8.7	13.2	-34.2%
Baltics	-	-	-	15.1	14.7	2.6%	-	-	-	15.1	14.7	2.6%
Albania	8.9	7.5	17.8%	-	-	-	-	-	-	8.9	7.5	17.8%
Macedonia	7.3	8.0	-8.5%	0.0	0.0	-100.0%	-	-	-	7.3	8.0	-8.7%
Moldova	1.7	-	-	-	-	-	-	-	-	1.7	-	-
Liechtenstein	-	-	-	76.2	41.9	81.6%	-	-	-	76.2	41.9	81.6%
Germany	27.5	25.4	8.3%	18.9	22.6	-16.3%	-	_	-	46.4	48.0	-3.3%

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## 3M 2015 – Results by country (II)

IFRS (€mn)

	Prof	Profit before Taxes			<b>Net Combined Ratio</b>			
	3M 2015	3M 2014	+/-%	3M 2015	3M 2014	+/-%p		
Austria	39.6	57.7	-31.4%	98.1%	99.8%	-1.8		
Czech Rep.	45.8	51.0	-10.2%	89.7%	85.4%	4.3		
Slovakia	9.7	9.4	2.6%	94.5%	95.1%	-0.6		
Poland	16.6	15.9	4.3%	98.1%	97.8%	0.4		
Romania	1.8	0.5	>100%	104.8%	105.8%	-0.9		
Remaining	17.0	16.8	1.4%	97.1%	94.7%	2.3		
Hungary	0.9	0.8	12.6%	105.0%	107.0%	-2.0		
Croatia	2.3	1.6	46.3%	96.4%	99.1%	-2.7		
Serbia	0.6	0.6	15.0%	121.0%	118.0%	3.0		
Bulgaria	3.0	3.2	-5.2%	106.6%	99.8%	6.8		
Bosnia & Herzegovina	0.1	0.1	-42.3%	107.0%	103.8%	3.2		
Ukraine	0.8	0.4	91.5%	102.8%	100.5%	2.3		
Turkey	0.5	1.3	-63.0%	108.9%	100.5%	8.4		
Georgia	0.5	0.6	-18.8%	71.7%	70.6%	1.1		
Baltics	0.1	0.3	-75.3%	-	-	-		
Albania	0.6	0.6	-5.5%	85.9%	85.7%	0.2		
Macedonia	1.0	0.8	15.1%	67.3%	78.3%	-11.0		
Moldova	0.1	-	-	104.3%	-	-		
Liechtenstein	0.0	0.0	-28.5%	-	-	-		
Germany	6.4	6.3	1.5%	77.2%	77.4%	-0.2		

Financials

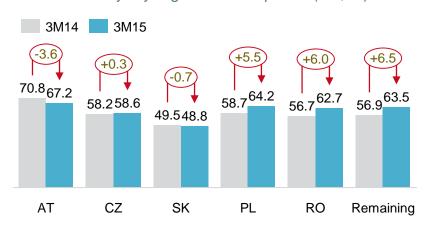
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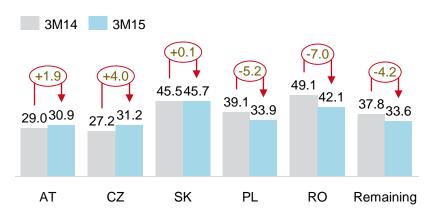
## 3M 2015 – P&C Claims and cost ratio details



#### Claims ratio 3M y-o-y regional development (net, %)



#### Cost ratio 3M y-o-y regional development (net, %)



#### Remarks for claims incurred

- Austria: claims ratio down 3.6%p driven by development of Donau Versicherung (less business volume in Italy)
- Czech Republic: slight increase due to extremely low weather related claims last year
- Slovakia: claims ratio decreased to 48.8%
- Poland: claims ratio up by 5.5%p reflecting higher expenditures for pain and suffering claims
- Romania: claims ratio increased in line with business development
- Remaining markets: claims ratio up by 6.5%p driven by Turkey and Bulgaria

#### Remarks for acquisition and admin. expenses

- Austria: cost ratio still impacted by costs in connection with Italian business of Donau
- Czech Republic: cost ratio development distorted by positive cost impacts last year
- Slovakia: stable cost ratio
- Poland: cost ratio down 5.2% in line with decreased business due to less commissions paid
- Romania: cost ratio decrease of 7.0%p supported by increased net earned premiums
- Remaining markets: cost ratio decreased by 4.2%p driven by Hungary and Croatia

## 3M 2015 – Exchange rates



#### 3M 2015

#### 3M 2014

Country	Currency	Balance Sheet EUR	P & L EUR	Balance Sheet EUR	P & L EUR
Albania	EUR/ALL	140.3400	140.2321	140.2700	140.3884
Belarus	EUR/BYR	15,970.0000	16,574.8889	13,570.0000	13,280.6667
Bosnia	EUR/BAM	1.9558	1.9558	1.9558	1.9558
Bulgaria	EUR/BGN	1.9558	1.9558	1.9558	1.9558
Croatia	EUR/HRK	7.6450	7.6811	7.6475	7.6498
Czech Republic	EUR/CZK	27.5330	27.6236	27.4420	27.4422
Georgia	EUR/GEL	2.4139	2.3408	2.4001	2.3973
Hungary	EUR/HUF	299.4300	308.8887	307.1800	307.9319
Latvia	EUR/LVL	-	-	1.0000	1.0000
Liechtenstein	EUR/CHF	1.0463	1.0722	1.2194	1.2237
Lithuania	EUR/LTL	1.0000	1.0000	3.4528	3.4528
Macedonia	EUR/MKD	61.6065	61.5004	61.7010	61.6481
Moldova	EUR/MDL	19.9075	20.3323	0.0000	0.0000
Poland	EUR/PLN	4.0854	4.1926	4.1719	4.1843
Romania	EUR/RON	4.4098	4.4516	4.4592	4.5023
Serbia	EUR/RSD	120.2153	121.5078	115.3845	115.7015
Turkey	EUR/TRY	2.8131	2.7731	2.9693	3.0372
Ukraine	EUR/UAH	25.4493	23.5798	15.0724	12.0571

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## VIG share (I)



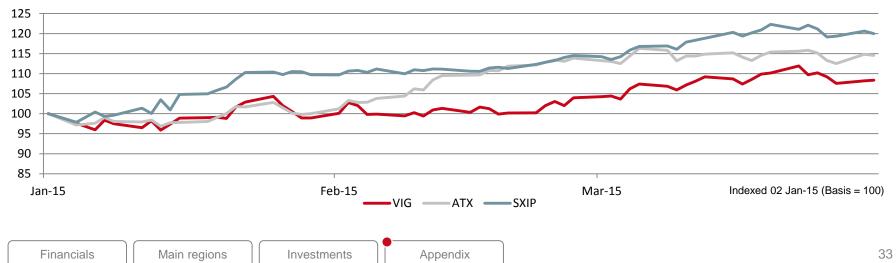
## Current analyst recommendation split



### Share price development 3M 2015

High	EUR	42.550
Low	EUR	35.825
Price as of 31 Mar.	EUR	41.200
Average daily volume	EUR	4.2 mn
Market cap.	EUR	5.3 bn
Development YTD	%	11.1

## VIG compared to ATX and Stoxx Europe 600 Ins.



## VIG share (II)



#### General information

Number of common shares: 128mn

ISIN: AT0000908504

#### Listings:

- Vienna since 17 Oct. 1994
- Prague since 5 Feb. 2008

#### Ticker:

- Vienna Stock Exchange: VIG
- Bloomberg: VIG AV / VIG CP
- Reuters: VIGR.VI / VIGR.PR

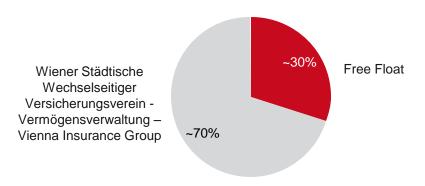
#### Rating:

Standard & Poor´s: A+, stable outlook

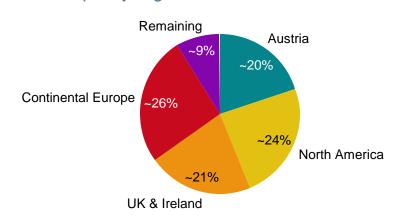
#### Major Indices:

 ATX, ATX Prime, PX, EURO STOXX Insurance, STOXX Europe 600 Insurance

#### Shareholder structure



#### Free float split by region<sup>1</sup>



1) Split of identified shares as of June 2014

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## Contact details

## **Investor Relations**





#### Financial calendar 2015

Date	Event
27 Jan. 2015	Publication: Preliminary unconsolidated premiums 2014
14 April 2015	Results and Embedded Value 2014
20 May 2015	Results for the first quarter 2015
29 May 2015	Annual General Meeting
03 June 2015	Ex-dividend-day
08 June 2015	Dividend payment day
25 Aug. 2015	Results for the first half-year 2015
24 Nov. 2015	Results for the first three quarters 2015



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