

### V.I.G. Building its Market Position and Financial Strength

**CA Cheuvreux Financials Conference, London - 2 December 2009** 





- A Investment proposition
- B Growth potential in CEE and Austria
- C Recent developments
- D 9M 2009 results highlights

#### **Investment Proposition at a Glance**



#### V.I.G. set two strategic milestones



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## Milestone

tory

Milestone 2

#### § V.I.G. - Pioneer in CEE; start of expansion in 1990

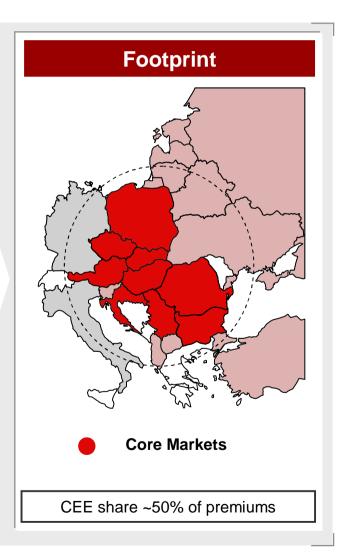
- "Big fish in a small pond"
- Going east immediately after the fall of the iron curtain due to potential of emerging markets and geographic proximity

#### § V.I.G. - Progressing on the path of growth

- Successful track record of exploiting growth potentials
- Continuous expansion of its business areas and geographic regions
- 15.3% market share in CEE<sup>1</sup> clear no. 1 of international insurers

#### § V.I.G. - Extending distribution power

- Acquisition of s Versicherung Group
- Long-term distribution agreement with Erste Group

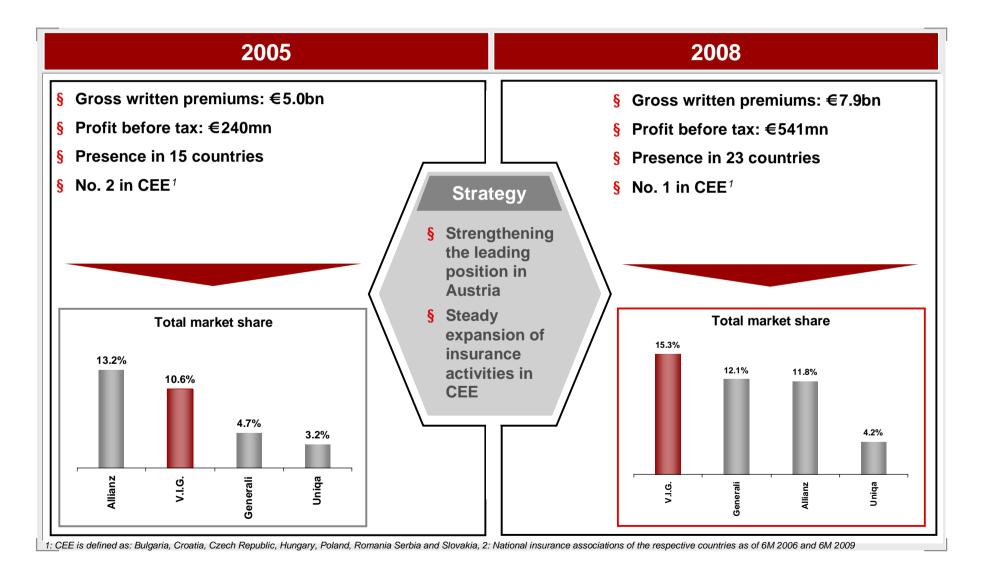


1: CEE is defined as: Bulgaria, Croatia, Czech Republic, Hungary, Poland, Romania, Serbia and Slovakia

#### V.I.G. – Leading Insurer in CEE



Market strategy proves effective





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#### V.I.G.'s Path of Growth

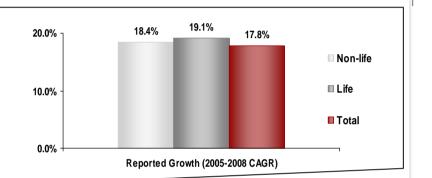


#### **CEE** markets still growing

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# 2005-2008

- § Reported Group growth rates (2005 2008 **CAGR)** showed strong double-digit development
- § About two thirds of growth rates were organic



## 9M 2009

- § Extraordinary economic situation led to weak **CEE** currency rates
- § RO: restructuring of portfolio; market shaper position of V.I.G. allows for significant increase of its tariffs, in Life BCR\* grows by more than 40%
- § A and PL: weak development of life premiums is result of currently low demand for single premium business
- § SK: strict pricing discipline in non-life

#### **Growth Rates net of FX**

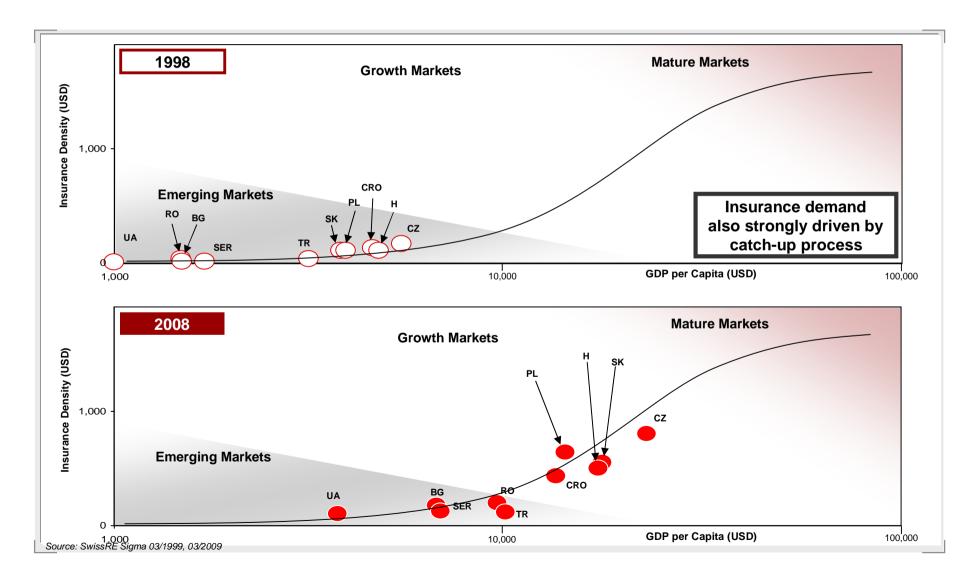
| 9M 2009        |          |        |        |
|----------------|----------|--------|--------|
|                | Non-Life | Life   | Total  |
| Austria        | 0.8%     | 2.1%   | 1.6%   |
| Czech Republic | 11.6%    | 75.0%  | 27.7%  |
| Slovakia       | 3.6%     | 21.5%  | 11.0%  |
| Romania        | -1.2%    | 142.9% | 7.1%   |
| Poland         | 9.4%     | -42.5% | -14.9% |
| Other CEE      | 21.2%    | 47.8%  | 28.7%  |
| Other          | 3.1%     | -20.2% | -13.1% |
| Total          | 5.5%     | 8.5%   | 6.6%   |

#### V.I.G. Business Model Still in Place (I)



**GDP** growth and underpenetration are insurance drivers

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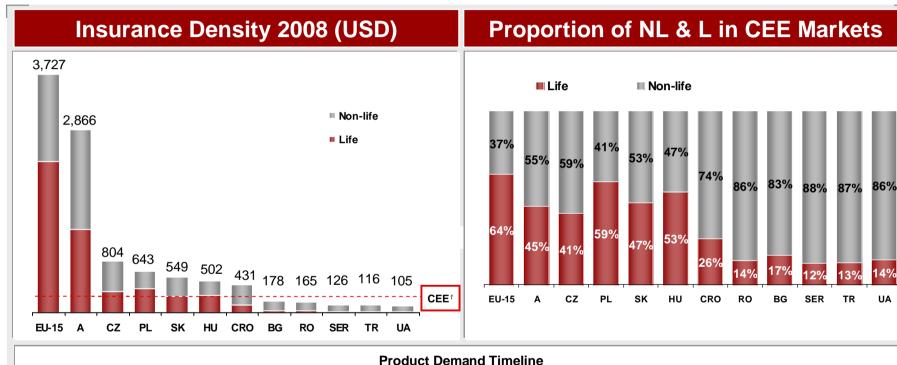


#### V.I.G. Business Model Still in Place (II)



Catch-up potential in CEE in Non-life and Life

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Health, Legal Expenses

**Capital Accumulating Life Products** 

Term Life, General TPL

Corporate, Private Property, Credit Life

Motor TPL, Casco, Corporate

Motor market is stability factor in economic slowdown

1: weighted average of CZ, SK, H, PL. CRO, BG, RO, SER, UA, TR; Source: Swiss RE Sigma 03/2009

#### **Management Approach (I)**



Multi-brand strategy is paramount for distribution

B 9

#### **Multi-Brand Features** INSURANCE GROUP § Strong brand awareness in local markets § Entrepreneurship of management build up well established local brands thus retain loyalty of VIENNA INSURANCE GROUP employees and management, customers and distribution networks Kooperativa ( VIENNA INSURANCE GROUP § Multi-brand allows for internal benchmarking VIENNA INSURANCE GROUP **ERSTE BIZTOSÍTÓ** Kooperativa. § Regular appraisal of brands efficiency – VIENNA INSURANCE GROUP VIENNA INSURANCE GROUP otherwise merger of companies (e.g. in SK) § Multi-brand also strongly supports multi-channel **KVARNER** distribution VIENNA INSURANCE GROUP VIENNA INSURANCE GROUP in total about 40 brands

Multi-brand and multi-channel differentiate V.I.G. from most of its competitors

#### **Management Approach (II)**



Strength of distribution supports future growth

**B** 10

**Multi-Channel** Comment <10% Tied agents 11% - 20% § V.I.G. has one of the broadest distribution **Brokers** 21% - 30% networks Other 31% - 40% § Distribution differs from country to country > 41% according to local market practice and legal **Austria** regulations Czech Rep. § Backbone of distribution are tied agents (employed or freelancer) in almost every market Slovakia § In advanced growth markets bank-channel Romania gaining significant importance in life business **Poland** § Internal competition of distribution channels Hungary within Group raises motivation to be first at client Croatia **Others** 



C 11

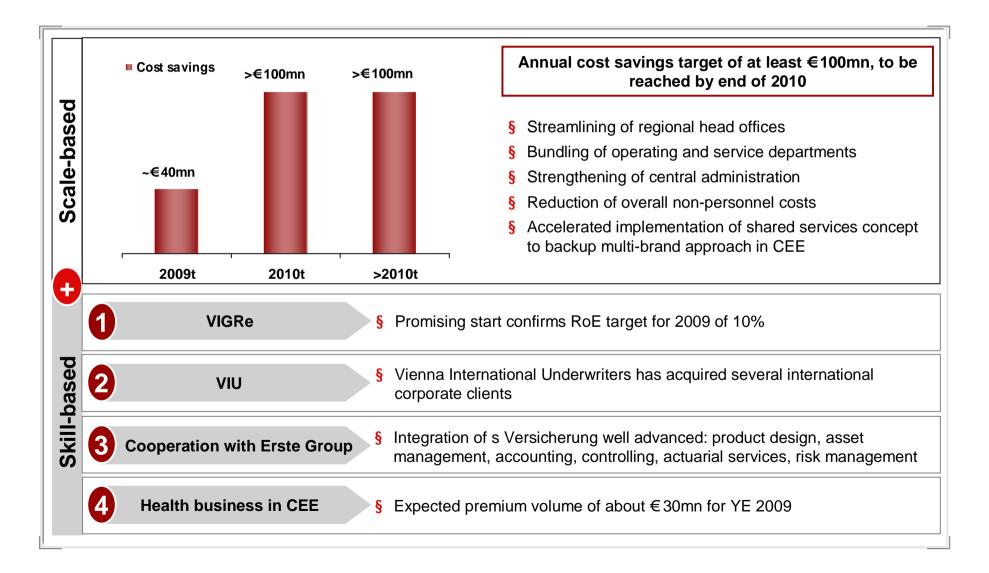
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#### **Financial Control and Business Initiatives**



#### **Setting the basis for future performance**

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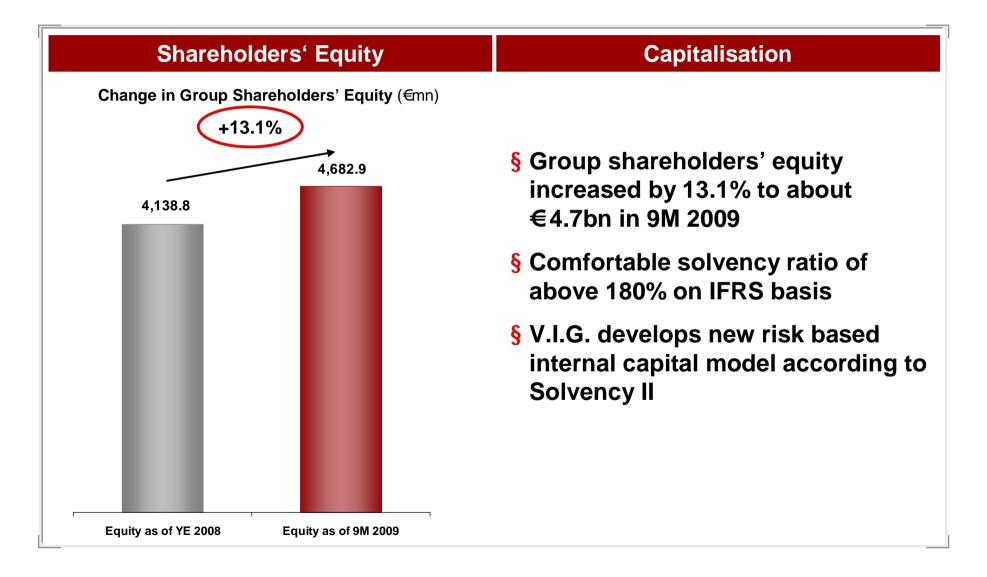


#### Capitalisation



Strong capitalisation is excellent basis for future expansion

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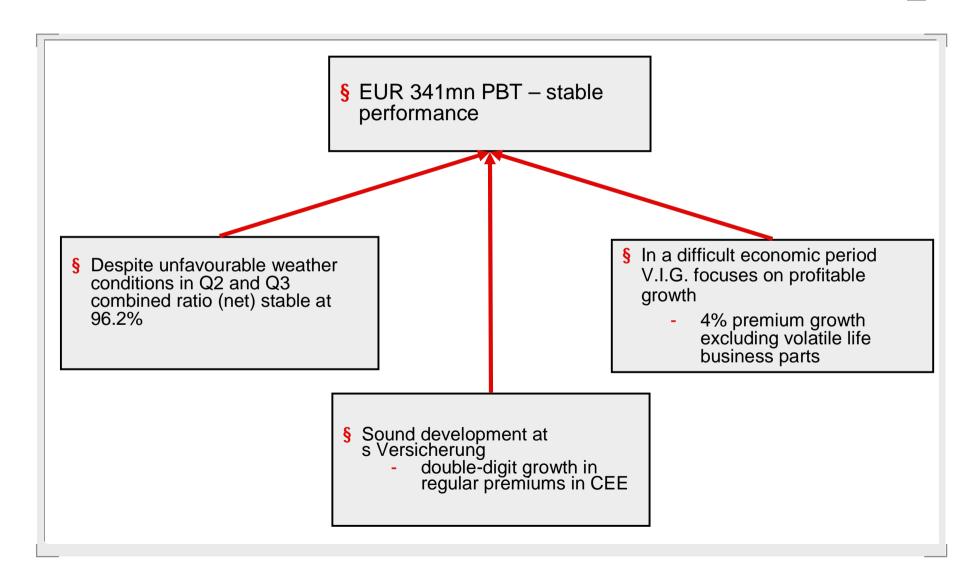


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#### 9M 2009 Highlights



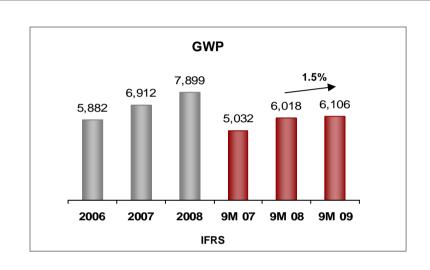
#### V.I.G. with steady solid performance during 3 quarters

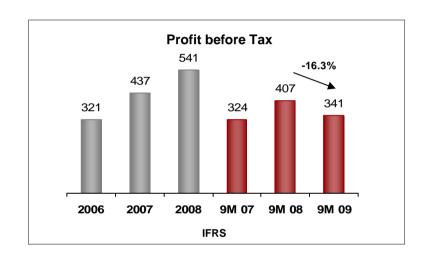


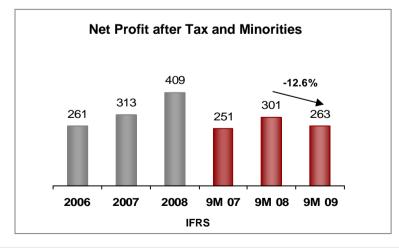
#### 9M 2009 Financial Highlights

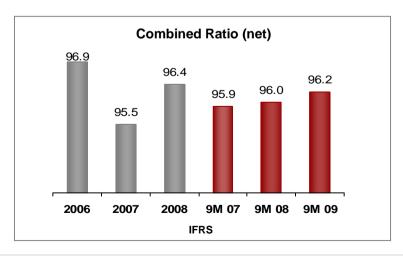


9M PBT yoy above level of excellent year 2007









#### **Investment Summary**



